

Return Form

Urban Baby Runway – Big style, little people.

www.urbanbabyrunway.com

RETURNS/EXCHANGE SHIPPING ADDRESS:

URBAN BABY RUNWAY RETURNS
2906 OVERLAND AVE #2
BALTIMORE, MD 21214

Return Policy:

We hope you are happy with your purchases but if for any reason they do not meet your expectations, you can return them in their original packaging and condition within 30 days of purchase for exchange or refund unless item was indicated non-returnable because of customizations or listed as final sale. Please note, only **NEW, UNUSED and UNLAUNDERED** items are available for refund or exchange. Tags must be attached if applicable. Fill out entire form completely otherwise processing could be greatly delayed.

LAST 4 DIGITS OF ORDER #:

Without order #, processing may be delayed

QUANTITY	RETURN ITEM DESCRIPTION	EXCHANGE YES/NO?

QUANTITY	DESCRIPTION OF ITEMS YOU WOULD LIKE IN EXCHANGE Please include COLOR, STYLE and ITEM NUMBER and any applicable customizations Some items may no longer be available at time exchange is processed.	SIZE

BILLING INFORMATION

Please provide credit card information if exchanged items are more than the return credit. If not provided, refund could be delayed.

Credit Card Number	Expiration Date	3-digit Security Code
Name on Card	Billing Address – Street, City, State and Zip	

Urban Baby Runway Return/Exchange Information

- Shipping is NON-REFUNDABLE.
- Please allow 2-3 business days to process the return or exchange. Refunds will be issued to payment method used for purchase only. Refunds may take up to your next billing cycle to reflect on your account. Gifts can be exchanged or returned for store credit.
- If you'd like to exchange, please include the new items you would like above. We'll hold them until the returned items are received.
- Alternatively, for an exchange you can place a new order for the new items you would like which will be processed immediately and we will issue a refund on the original order when we receive them.
- You may use any shipping method you choose for return however we recommend USPS Priority with Delivery Confirmation and insurance. UBR will not be responsible for returns that arrived damaged or for lost packages.

